

3.3.3 Number of Ph.D.s awarded per teacher during the last five years.

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Name of the PhD scholar	Name of the Department	Name of the guide/s	Title of the thesis	Year of registration of the scholar	Year of award of PhD
Jamila Mohammad AH Alqaatary	Computer Management	Dr.Manik Kadam	“ Effective application of ‘MIS’ for improving communication effectiveness, customer satisfaction and revenue in selected banks in Pune	2009	2013

University of Pune



Declaration of Result of the Doctor of Philosophy (Ph.D.)

Jamila Mohammad Ali Alqaatary

Mother's Name : Lutfia

University has accepted thesis submitted by the above-mentioned candidate for award of Ph. D., as per reports of referees and examiners of open defence of the thesis. Accordingly, it is hereby notified that, the above-mentioned candidate is declared to have passed the examination of Ph. D. and has become eligible for the award of Ph.D. Degree.

RELEVANT DETAILS ARE AS UNDER :

1. Faculty : Management
2. Subject : Computer Management
3. Title of the Thesis : " Effective application of 'MIS' for improving communication effectiveness, customer satisfaction and revenue in selected banks in Pune "
4. Place of Research : Allana Institute of Management Sciences, Azam Campus, Camp, Pune - 411 001
5. Name and Address of the Guide : Dr. Kadam Manik Sampat
JSPM's Jaywant Institute of Computer Application, Pune - 411 033
6. Date of Registration : 06th April, 2009
7. Date of Declaration of Result : 14th September, 2013

Ganeshkhind, Pune – 411007.

Ref. No. PGS/Ph.D. /465

Date :

24 SEP 2013

For Controller of Examinations



DECLARATION

I hereby declare that the thesis entitled “*EFFECTIVE APPLICATION OF MIS FOR IMPROVING COMMUNICATION EFFECTIVENESS, CUSTOMER SATISFACTION AND REVENUE IN SELECTED BANKS IN PUNE*” submitted by me for the Degree of Doctor of Philosophy is the record of work carried out by me during the period from April 2009 to March 2012 under the guidance of **Dr. M. S. KADAM** and has not formed the basis for the award of any other degree, diploma, associate ship, fellowship, titles in this or any other university or other institution of Higher Learning.

I further declare that the material obtained from other sources has been duly acknowledged in the thesis.

Place: Pune-India

Signature of Researcher



Date: May 2012

JAMILA M. A. AL-QAATARY